

ANNUAL REPORT



#### Board of **TRUSTEES**

Darren Burns\*

David J. Carlson\*
Immediate Past Chair

**Shari Caspert** 

**Matthew Gittleman** 

Treasurer

Chris Halkyard Secretary

**Brad Jacobson** 

Helene Jaffe\*

Brian T. Kloza\*

**Christine Kotarba** 

Clark Machemer Chair

**Wendy Marcus** 

Kelly Marx\*

**Bob Murray** 

Barry H. Ostrowsky\*

Michael Petillo

Beth S. Rose\*

H. O'Neil Williams

Purna Rodman Conare President & CEO

#### Trustees **EMERITI**

Edward H. Becker\*

Edward I. Burns\*

Burton L. Eichler\*+

Tom Litwin\*+

Jerome N. Waldor+

\*past chair +deceased

**PHOTOGRAPHY** 

by Pete Zipf

### **OUR MISSION**

Pillar Care Continuum is dedicated to enhancing the lives of people with disabilities and other special needs by supporting personal growth, independence and participation in the community.

### A MESSAGE From Our Chair And CEO

### **66 THERE'S NO MERIT WITHOUT CRISIS.**

IT'S IN THE CRISIS WHERE WE CAN SHOW THE VERY BEST IN US.

#### **Albert Einstein**

The past year was unlike anything our agency has ever faced in our almost 70 years of serving people with disabilities. The pandemic took a toll on our organization at all levels – COVID-19 took the lives of some of those we serve and sickened large numbers of our staff members; it led to millions in lost revenue and hundreds of thousands of dollars in unanticipated costs. But it is not the pandemic that defined 2020 for Pillar Care, but rather our response to it.

As the pandemic surged across the region and most of the state was shut down, our group homes remained open and continued to provide around-the-clock care and support. Most of our other major programs quickly transitioned to a hybrid model, offering both virtual and (whenever possible) in-person programming. This involved a rapid deployment of technology to our staff and to those program participants who were without the requisite hardware and software as well as rethinking the physical layout, safety procedures and operational guidelines at all of our facilities. We refused to delay important projects and continued to develop new group homes and to enhance our programs in a wide variety of ways. And as we encountered staff shortages as well as other new and unexpected challenges, we turned to our amazing group of volunteers to carry out critical tasks and to maintain the human connections our participants needed to weather these challenging months.

We have emerged from 2020 as a stronger, more resilient organization that can now quickly and seamlessly transition to virtual services as needed. The crisis has forged an even stronger bond among our staff members, who routinely stepped up to help one another to ensure the safety and security of those we serve. And we are more confident than ever in our ability to adapt to unforeseen challenges. Please accept our thanks for helping to make all of this possible – your support ensures we have the resources to move our agency forward under even the most trying circumstances. Thank you for being there for us when we, and all those we serve, needed you most.

We hope you enjoy the annual report.

**CLARK MACHEMER**Chair, Board of Trustees

PURNA RODMAN CONARE
President & CEO

#### **CONTACT US**

If you would like more information about any of our programs, please contact:

#### **David Bishop**

Vice President of Development and Communications

dbishop@pillarnj.org

#### **Pillar Care Continuum**

220 South Orange Avenue Suite 300, Livingston, NJ 07039

/PillarCareContinuum

(973) 821-8108

pillarschoolsnj.org pillarnj.org





## 2020 FINANCIAL REPORT

SUPPORT AND REVENUE

TOTAL SUPPORT AND REVENUE \$43,114,342

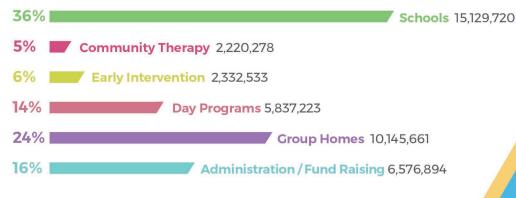
<b>Government Contracts</b>	5%	1,982,609
Fee for Service	48%	20,604,925
<b>Public Schools</b>	38%	16,533,407
Other Income	4%	1,783,150
Private Contributions	5%	2,210,251

### **EXPENSES**

TOTAL EXPENSES **\$42,242,309** 

Salaries, Benefits & Taxes79%33,259,031Direct Program Costs12%4,858,909Administration, Fundraising & Other7%2,973,222Depreciation & Amortization3%1,151,147

### **EXPENSES BY PROGRAM**



TOTAL EXPENSES BY PROGRAM \$42.242.309

CHANGE IN NET ASSETS

**# \$872,033** 

### **KEEP WORKING**

Pillar Care serves people with multiple and severe disabilities and medical challenges who depend on us for care and support. We could not allow even a pandemic to stand in the way of delivering these critical services.



# PPE

Obtaining personal protective equipment (PPE) was critical to ensuring the safety of our staff and those they serve. With the help of donated products as well as more than \$50,000 donated through our COVID Emergency Response Fund, Pillar Care obtained the following during 2020:



**657,528** pairs of gloves



191,408 masks



15,300 gowns/ponchos



goggles/face-shields



infrared thermometers



## GOING VIRTUAL

Protecting the health and well-being of our program participants required closing our two special needs schools and three day programs for adults for weeks at a time. But while the facilities were closed, the programs quickly adapted, converting to virtual instruction.

Our Early Intervention Program, Pillar Schools and three day programs delivered

86,300 virtual lesson hours

Pillar also loaned tablets to 63 families who would otherwise not have been able to participate in virtual

### KEEP BUILDING

Thousands of adults with disabilities throughout New Jersey are desperately in need of accessible housing with the supports that will allow them to live as independently as possible in the community. Pillar Care is committed to helping to meet this need by adding new group homes each year. In 2020, we continued our work in the face of the pandemic and opened our 16th and 17th group homes.



3 New Homes under development





WHARTON (MORRIS COUNTY)

### **KEEP IMPROVING**

At Pillar Care, we believe it is imperative to always be improving our organization at all levels. Thanks to our generous supporters, we were able to strengthen our programs in a number of ways.

### **TEXT for the Cause**

Funds raised through our text for the cause segment of our 2019 Steps to Independence Celebration allowed us to do the following:

### New Multipurpose Room

Thanks to Bob Doerr and 3LLC, as well as Alston Construction, we completely renovated the multipurpose room at our Pillar Elementary School.

### **⊘** Therapeutic Play Group

We are able to continue to offer a therapeutic play group for infants and toddlers with special needs at no cost to the families who participate.

### Equine Therapy

The donations ensured the continuation of equine therapy for students at Pillar Elementary School.

#### Smartboards

State-of-the-art smartboards were installed at both Pillar Elementary School and Pillar High School.

### Virtual Reality

Virtual reality equipment was purchased for our three day programs that allows program participants to virtually visit and learn about a wide range of different sites.

### **FOUNDATIONS**

### **COMMERCIAL WASHER/DRYER**



### The Hyde and Watson Foundation

provided a grant that allowed us to pilot the use of a commercial washer and dryer at our new group home in Morris Township. We anticipate using commercial units will be more cost-efficient in the long-term and lead to this being our standard going forward.

### **POWER WHEELCHAIR**



The Summit Foundation awarded a grant to support the purchase of a power wheelchair for Pillar Elementary School that will be utilized to assess and train students in need of a power chair. More than half of the school's students require a wheelchair and many of these students are best served with a power wheelchair. Additional funding was provided by the Wheelin'-n'-Walkin' Challenge.

### **KEEP PARTNERING**

Pillar Care's Volunteer Department reinvented the volunteer experience by creating a range of virtual volunteer opportunities and deploying volunteers in unique ways to support our program participants and staff members and strengthen our overall programming.

# VIRTUAL **Programming**

When the agency's day programs were forced to close their facilities and rapidly transition to virtual programming, the volunteer department recruited a team of experts in various fields to create more than **4,800 hours of fun**, educational and interactive content. Each virtual session had an average attendance of 40 program participants.

Sessions topics included:

- Reading instruction
- Literature

Poetry

Music

Art

Museum studies

Wildlife

Travel

Oance

Entertainment

Martial arts

Culinary arts

Meditation







### MAINTAINING Normalcy

With group home residents cut off from most social contact, the volunteer department helped to connect them with regular one-on-one Zoom calls with volunteers. The department trained all group home staff to utilize the software and conducted more than 550 calls.



### SUPPORTING STAFF and their Families

Concerned about staff morale amidst COVID outbreaks, the department secured more than \$25,000 in product donations from local companies. More than 200 employees received food, self-care products, clothing, books, and holiday gifts.



### GOING the Distance

With many staff ill, volunteers filled the gap, handling the weekly distribution of masks and other personal protective equipment to the agency's group homes. This expanded to delivery of food, equipment, and school supplies to students from Pillar Schools. Volunteers drove

11.536 miles to make all of their deliveries



With volunteering going virtual, the department went national in its recruiting efforts, with volunteers from 14 different states and one other country:

- New Jersey
- Indiana
- North Carolina

California

Florida

- Maryland
- ColoradoMassachusetts
  - Nebraska
- IllinoisNew York
- Texas

Ohio

Pennsylvania

Dominican Republic

The department also strengthened our efforts by partnering with 27 other nonprofit organizations.



### PILLAR CARE DONORS

The support of our donors has allowed us to strengthen and expand our programs at all levels. They have helped us to nurture a culture of innovation that ensures that we deliver the most effective and engaging programming at all levels.

#### TRUSTEES' CIRCLE • PLATINUM (\$25,000+)

3LLC

**Alston Construction** 

**Brent Material** 

Donald Brief & Dottie Litwin-Brief

Competitive Plumbing & Heating Inc.

**Crow Holdings** 

**GEMCO Constructors** 

Harding Township

JMF Properties LLC

**Kessler Foundation** 

Lithko Contracting, LLC

Clark & Michelle Machemer

The Marcus Family Foundation

Kelly & Nancy Marx

McCombs Steel Company, Inc.

**Peerless Concrete** 

Petillo, Inc.

Renda Roads Inc.

Steven and Beverly Rubenstein

**Charitable Foundation** 

RWJBarnabas Health Ward Pavements Inc

vvara i avenients in

c. Wicklow & Laurano

#### TRUSTEES' CIRCLE • GOLD (\$10,000+)

Capitol Supply Construction Products
County Concrete Corp.

**Bobby Doerr** 

Healthcare Foundation of New Jersey

**Huen Electric** 

Impact Environmental

International Business Machines (IBM)

Sandy & Helene Jaffe

**Kelly Construction** 

Brian T. & Paula Kloza

Brian & Kathy Kronick

**Kushner Companies** 

Stuart & Laura Litwin

Joseph and Cheryl Marino Family Foundation Inc.

allilly Foundation inc.

Meeker Sharkey Associates

Jeff & Judy Milanaik Bob & Jean Murray

Phoenix Tube Company, Inc.

The Summit Foundation

#### TRUSTEES' CIRCLE • SILVER (\$5.000+)

2020 Acquisitions

Ascape Landscape and Construction

Corporation

**Berson Family Supporting Foundation** 

**Brach Eichler** 

C & H Agency

Campbell Foundry

Chris Daley

Jeff & Dana DeOliveira

Anthony Figel

Greenfield Gardens LLC Lonnie & Bette Hanauer

Iron Mountain Industrial Park LLC

Mike Kapnick

Christine Kotarba & Shawn Marlovits

Langan Engineering & Environmental

Services

Ruth & Gerald Legow

Mandelbaum Salsburg Gold Lazris &

Discenza

Barry & Leslie Mandelbaum

Michael Nasert

**National Account Service Company** 

**Orange Orphan Society** 

Pashman Stein Walder Hayden

Riker, Danzig, Scherer, Hyland & Peretti LLP

Rockefeller Group Development Corporation

Stavola Management Company Inc.

Peter Stavrinou

**Sterling Properties** 

Stover Excavating Inc.

Tilcon New York

**Triad Coatings** 

**Ultra Commercial Interiors** 

Valley National Bank

#### TRUSTEES' CIRCLE • BRONZE (\$2,500+)

Affiliated Management

Alfred & Lori Anthony

Justin Arce

BarkBox Inc

**Burns Family Foundation** 

Purna Rodman Conare & R.M. Stineman

H & K Group, Inc.

Harry & Lorraine Mahoney

MG Conti

Charles & Kathleen Morales

New Jersey Manufacturers Insurance

Company

Oliver Luxxe Assets

Leslie Smith Jr.

Trap Rock Industries, LLC

#### **PARTNERS (1.000+)**

William Bates

Jane and George Bean Charitable Fund

**Edward Becker** 

David Bishop

**BL Companies** 

Rick J. Bornstein

Derek & Anne Burke

David Carlson & Lara Pennington

Carpet Cycle LLC

Jeff Comprelli

**Cray Electric** 

Cream-O-Land Dairies, LLC

Anthony D'Avella

**EP Henry** 

Hassan J. & Gerry Farhan

Michael & Marjorie Francis
Matthew & Jo Ann Gittleman

Meisel, Tuteur & Lewis, P.C.

Chris & Devon Halkyard

William Mitchell

Michael Murray

Nicholas Murray

Nature's Choice Corporation

Newark Academy

**Andy Page** 

Ted Halkyard

#### **FRIENDS (500+)**

Patrick Allard

Charles & Noreen Andrews

Martin Barber

Dr. Abby Bond & Edward Bond

C & L Sweeper Service

Charles Cain

**Custom Bandag** 

D & V Creative Solutions LLC

Stephen Furnary

George G. Gellert

General Foundries Inc.

Patrick Ghilani

Edwin C & Suzann Goldstein Foundation

Anand varma Gottumukkala

Richard Grassey Win Halkyard

Teresa Hatch

Mark Heeb & Heidi Yakowski

Howard & Pamela Hirsch

John Haber Spend Mgmt Stephen & Shannon Johnson

Leonard Karp

Jay Kent

John Killian

Raghuveer Kura

Jason Kakoviannis

Bruce & Ava Kleinman

Kenny Li

Liquid Church

Livingston Police Benevolent

Association

Lowenstein Sandler LLP

Fred & Marcia Machemer

Nicholas Marcalus

Richard & Mynette Marcus
Bill McCombs

Richard & Natalie Peck Gary Phillips

Ajay Ravi

Beth Rose Runway of Dreams

Kevin Ryan

Alana Shaftacolas

Myron Shevell Sobel & Co., LLC

SRG Engineering Inc.
Top Line Construction

TWN Wealth Management

Wallace Trucking Michael Walters

H. O'Neil & Barbara Williams

Jake Machemer Michael & Lisa Mackessy

Daniel Marx

Geoff Lanza

Merica McCalla

Fred & Charlotte Mitterhoff

Nobel Equipment & Supplies, Inc.

Andrea Nolan
Peckman Productions, Inc.

Michele Penn

Mary Pfister Lavanya Sagi

Aaron Salko
John & Linda Schupper

Robert Sellers

Amit Shukla

**SESI Consulting Engineers** 

Richard & Gayle Singer

E. Tetz & Sons, Inc. Patrick Tully

U.S. Title Solutions LLC

Gabriel Vitale Brian Watkins

Tammy Wilson Mary Young

## PILLAR CARE SUPPORTERS

We extend our deepest thanks to the individuals and organizations whose support helped us to deliver our life-affirming services to more than 1,700 infants, children and adults in 2020.

### LEGACY SOCIETY

There is no greater commitment an individua can make to an organization than to remember it in his or her will. The size of the gift is not important – it can be a percentage of the estate or a set amount. What is important is the opportunity to serve as a model of philanthropy, leaving a legacy that will help support our programs.

We created the Pillar Care Legacy Society to honor those who have remembered the agency in their wills. We would like to expres our deeper thanks to those who have already

- Ed Becker
- Jennifer & Darren Burns

Fredva & Edward I. Burns

- Lonnie & Bette Hanauer
- Helene & Sandy JaffeAva & Bruce Kleinman
- Paula & Brian Kloza

**Dottie Litwin-Brief** 

Kelly Marx

**Alan Mucatel** 

Jay & Frankie Oberst

**Bobbi & Barry Ostrowsky** 



### PILLAR CARE VOLUNTEERS

Volunteers have a major impact on our agency. We are thankful for their contribution of time, talent and energy to enhance the services we provide. They have allowed us to continue to create special memories each day for the infants, children and adults we serve.

### **INDIVIDUALS**

Rahma Aboukwaik Joelle Achilarre Melissa Acuna-Dengo Allison Adams Dereck Amakye Jr. Kathryn Andersen Caitlin Anello Josie Anello Ashima Arora Kabir Arora Tina Balacco **Ethan Barishaw** Jared Barishaw **Kerianne Beatty** Bina Beed Taryn Berelowitz Meghan Borowick Nabila Bhuiyan Moira Byrne Carina Carlos Fides Carlos **Aarav Chakravorty Beth Chakravorty Erin Chang** Sophie Chang Shane Chen Peter Cinko Milton Cohen Angela Cory **Graham Cory** Joseph Cubero Lee DeMarco **Betty Deren** Danielle Do Tommy Do

Victoria Dobkowski

Ryan Donaty

Ben Lee

Evan Lee

Nathan Drogin Lisa Lee **Dylan Dubois** Michelle Lee **Margaret Dukes** Caroline Leung Caroline Dymek **Oded Levitt** Ammar Elshikh Jayson Levy **Madison Felton** Nicole Ling **Deborah Fernandez** Gloria Liu Adam Fisher Joanna Liu Cathy Fitzpatrick Elizabeth Lopez Victor Foote Susan Lopez Leena Futoryansky **Emmanuel Louis-Jean** Jake Gewirtz Diane MacInnes Neel Godbole Harry Mahoney Aniza Gódoe Jack Maitlin **Brooke Greenberg** Sam Maitlin **Bette Hanauer Aubree Marchione** James Hartley Wendy Marcus Veronica Hengstler Jordan Maruska Olivia Hernandez Joanna Mas Billy Hill **Pranav Mathur** Amanda Matrone Rose Homentosky Kaitlyn Horn Markie Moore Danielle Kovach Kathy Morales Jasmine Izadi Daria Mosur Wendy Rose Jenner **Abeer Mumtaz** Alicia John Kathy Murarik Cayla Jones **Phyliss Mutone** Ruchika Kapila **Brittney Neal** Garrett Kessler Leidy Nizama Caroline Kiernan **Rachel Norton** Gowri Konkesa George Ockel Judy Krafchik Kaye O'Donnell AliceMae Lacson Aneri Path Elissa LaPrad **Becky Paulson** Liz Larsen Isabel Pedrosa

Jason Pereira

**Brian Pinney** 

Rita Pinto Marci Plissner Karen Polanco **Allie Poles** Isabella Poppele-Green Kristen Poppele-Green Isabel Portnoi Cary Prisch Ron Prosperi Preyanka Rana Meera Rangarajan Nareesa Rayman Samantha Reilly Stephanie Reilly Theresa Reilly Larissa Rennaker Wayne Ricco **Faith Rivas Natalie Rodriguez** Corinne Roonan Will Rosenberger **Lilibeth Santos** Jonah Scher Matt Scher Kathrin Schumacher Jodi Schuman Danna Seltzer **Brittany Setaro Husna Sheriff** Veronica Shrayman **Noah Silber** Annika Singh

Kristine Sinisi

Maya Solanki

**Nadav Soudry** 

**Nicole Sphon** 

**Andrew Stern** 

Janis Tafuri **Jack Tawil** Sneha Thudi Andrea Ubaldi **Anthony Van Hook** Michele Van Hook Daniela Vasquez Paul Vnenchak Gail Waimon Jessica Wang Joyce Weinberger Rachel Welner Susan Wenderoth Milan Williams **Sharon Williams** Tina Witowsky **Erin Wong** Jessica Zinna-Chen Ron Zuckerman

Jillian Szczepanski

